







EPCB Business Continuity Management Consulting Service Capability



Our consulting services are available to strengthen your business driven processes and establish a strategic and operational framework which will:

- Improve your organization’s resilience to help enable it to achieve its key objectives.
- Provide a rehearsed method of restoring your organization’s critical products, services and suppliers.
- Deliver a proven capability to manage business disruption and protect your brand and reputation.
- Provide competitive advantage in the marketplace.
- Give your organization the opportunity to strengthen and improve your key business processes.

KEY SUCCESS ELEMENT	DESCRIPTION AND ENABLING TOOL
Needs Assessment	<p>This “maturity mapping” process establishes where you are, in comparison to where you need to be.</p> <p> The web-based Self-Assessment Tool maps your capability against the best practice Business Continuity Standard BS 25999.</p>
Policy	<p>Policy defines the set-up activities for establishing, managing and maintaining a business continuity capability.</p> <p> Collaborative workshops with key stakeholders.</p>
Business Impact Analysis	<p>The analysis of business functions supporting key products / services, and the effect that a business disruption might have upon them.</p> <p> Interviews - a tailored set of questions focused on “resources” underpinning “critical activities” (NFPA 1600 and BS 25999).</p>
Risk Assessment	<p>The identification, analysis and evaluation of risk to understand the threats to and vulnerabilities of critical activities and supporting resources.</p> <p> Site inspections, interviews and scenario analysis workshops – output recorded on the FEMA 452 database.</p>
Strategy	<p>Develop and implement action plans to reduce the likelihood of incidents occurring and/or reduce the potential effects of those incidents. Address resources: people, premises, technology, information, supplies and stakeholders.</p> <p> Collaborative planning processes and enabling software.</p>
Exercise, Maintain and Review	<p>Develop awareness, strengthen capability, validate and update arrangements.</p> <p> Activities of an appropriate scale to meet the review or test objectives, from simple desk checks to workshops and more complex simulations.</p>